

Fig. 2

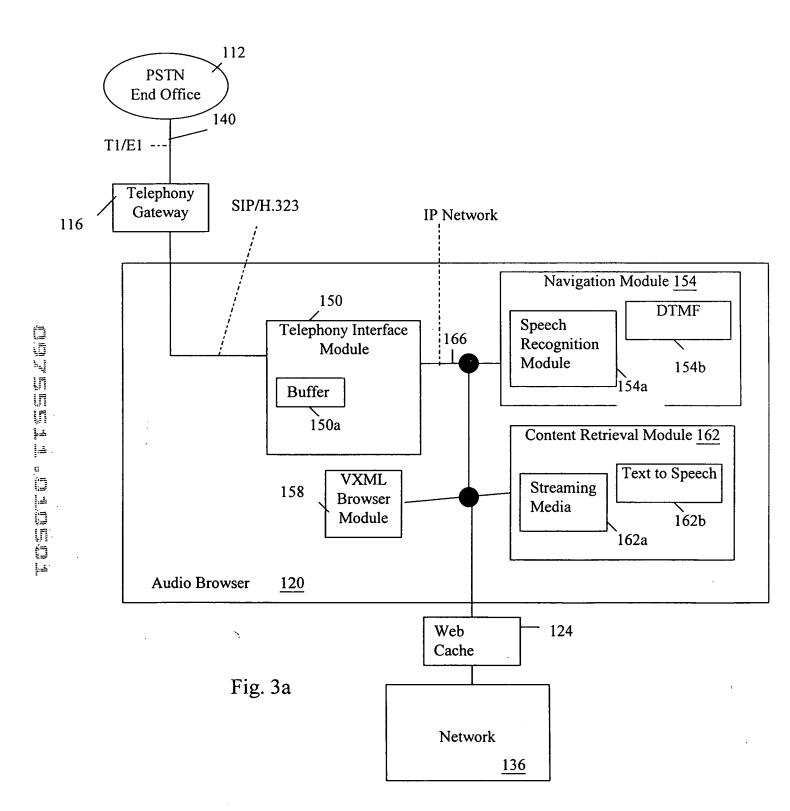
TelephoneSystem

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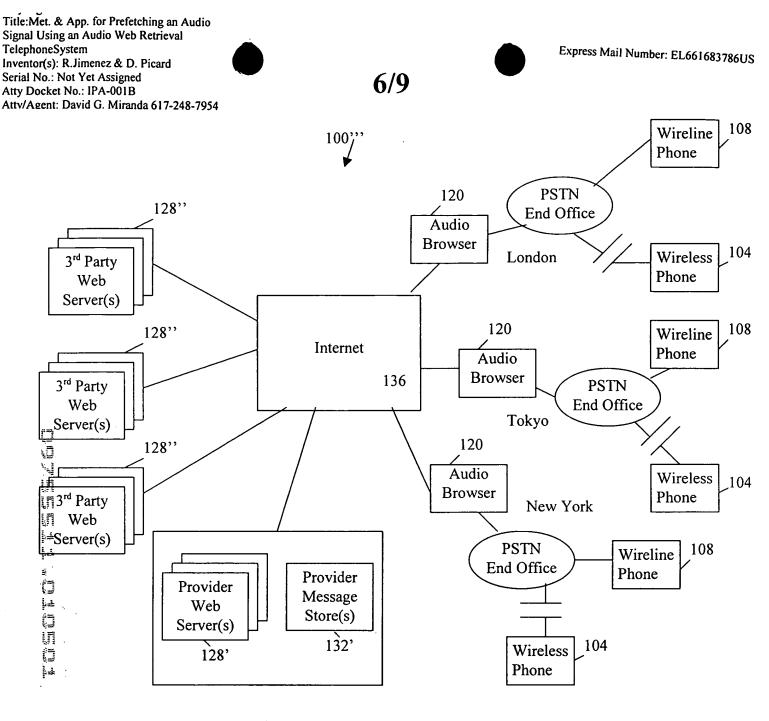


Navigation Module 154 150 DTMF Speech Telephony Interface Recognition Module (call control) Module 154b 154a 166 M Command Content Retrieval Module 162 /Control Text to Speech protocol Streaming 158 Media THE THE BY 162b **VXML** 162a Browser Module

Audio Browser

120

Fig. 3b



Provider Operating Centers Boston, Washington, D.C.

Fig. 3d

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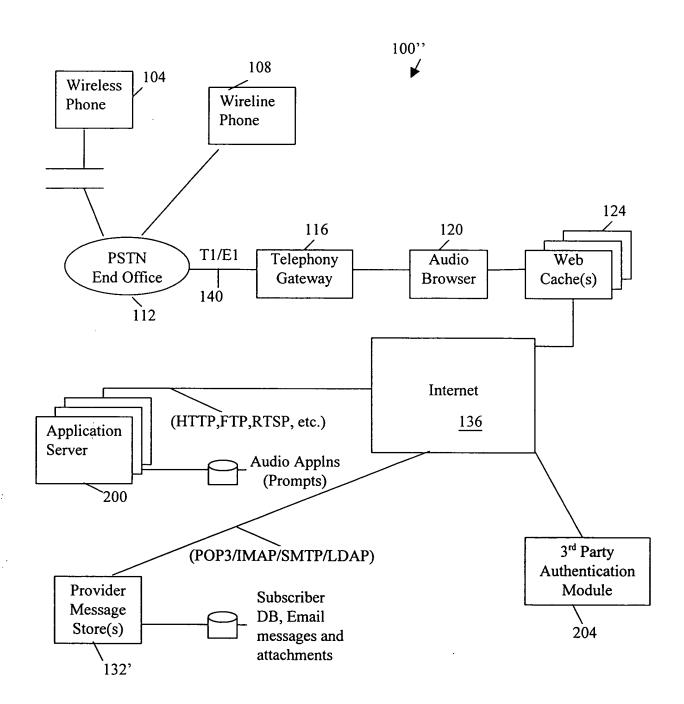


Fig. 4

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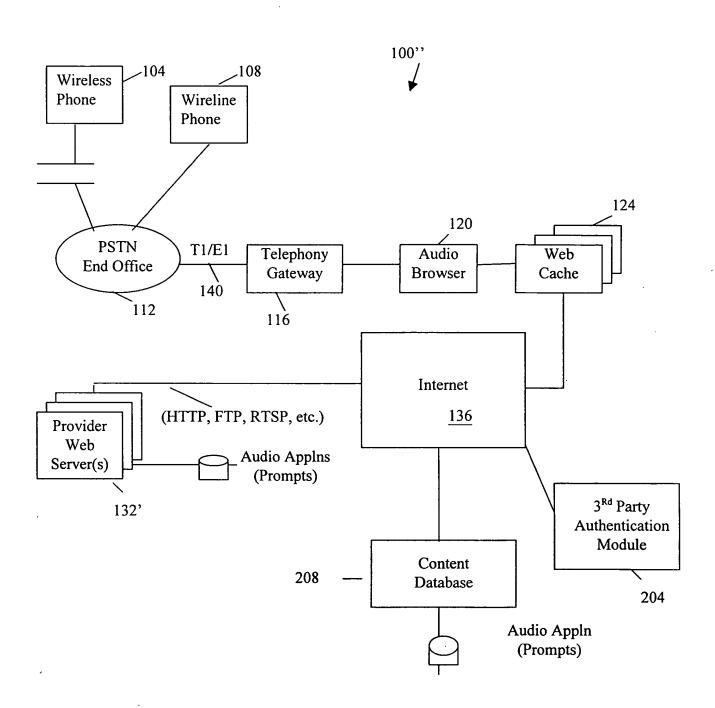


Fig. 5

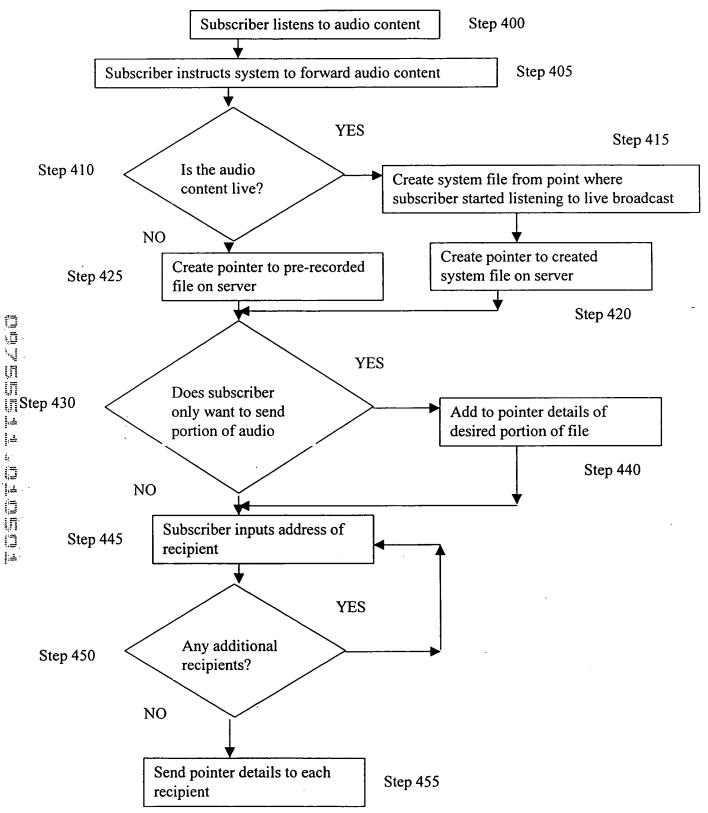


Fig. 6